

# General Course Conditions AlohaSpirit GmbH

## General information

Only the General Terms and Conditions of AlohaSpirit GmbH in the version current at the time of the conclusion of the contract are valid, as long as no deviating individual agreements are made. The validity of other terms and conditions is hereby objected to.

## Participants, Venue

The maximum number of participants and the venue depend on the course description.

## Registrations and Confirmations

You can register by mail, telephone, e-mail. The place on the course is definitely reserved upon receipt of the registration. The contract is concluded with our confirmation of registration by e-mail.

## Terms of Payment

The course fee must be paid at the latest two weeks before the course starts. Any payment made after this date will be considered a default.

## Bank details

Raiffeisenbank Meilen  
AlohaSpirit GmbH  
8008 Zürich  
IBAN: CH47 8080 8008 5299 7478 2

## Course services

The following services are included in the course prices:

- Preparation and implementation of the courses;
- Instruction by qualified teachers;
- Presentation of a personally issued course confirmation/diploma to the participant

## Cancellation by the course participant

The course place is definitely reserved upon receipt of the written registration of the interested party. In the event of cancellation within the 6th to 2nd week before the course begins, half of the course fee will be refunded or is due. In the event of cancellation within the last two weeks before the start of the course, the course fee will no longer be refunded or is due in full. Any cancellation fees on the part of AlohaSpirit GmbH can be added to this.

The costs do not become due if a replacement participant is found.

Force majeure (force majeure such as war or natural disasters), which prevents the fulfilment of the obligations in whole or in part, releases the participant from the fulfilment until the force majeure ceases to exist. Illness and accidents are not covered by force majeure and are treated as cancellation/rescission.

In cases of illness or accident a separate agreement can be found with a medical certificate

## Insurance

Insurance is the responsibility of the participants.

## Cancellation by AlohaSpirit GmbH

Cancellation by AlohaSpirit GmbH

AlohaSpirit GmbH reserves the right to postpone courses due to unforeseeable or other reasons for which AlohaSpirit GmbH is not responsible. The participants will then have the opportunity to accept the new date or cancel their participation on the rescheduled date. In the event of an insufficient number of registrations or the illness of the teacher, AlohaSpirit GmbH reserves the right to cancel the course. In case of cancellation, participants have the opportunity to attend an equivalent course at AlohaSpirit GmbH. Otherwise, the fees already paid will be refunded.

Participants are neither entitled to compensation nor damages in case of postponement or cancellation. The right of participants to claim damages in the event of course cancellations or postponements is expressly waived upon registration. The liability of AlohaSpirit GmbH for any auxiliary persons called in is completely waived.

## Course exclusion by AlohaSpirit GmbH

AlohaSpirit GmbH reserves the right to exclude participants from lessons for good reason. In such cases, the entire course fee is owed, i.e. there will be neither a pro rata refund nor a waiver of the course fee. Reasons for exclusion may include harassment, violation of honour, lack of hygiene, damage to property, disrespectful or assaulting behaviour and/or such statements, non-payment or only partial payment of the course fee within the set time limit, false information in the registration form.

## Seminar documents

The course documents handed over may not be duplicated or passed on to third parties.

## Protection of data

We store and use your data for the processing of the business relationship in compliance with the applicable data protection regulations.

## Written form

If changes are made after conclusion of the contract, especially new appointments, they are only binding for us if they are confirmed in writing by AlohaSpirit GmbH.

## Place of jurisdiction

Meilen, Switzerland

## Contact

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